

# WAUWATOSA POLICE DEPARTMENT

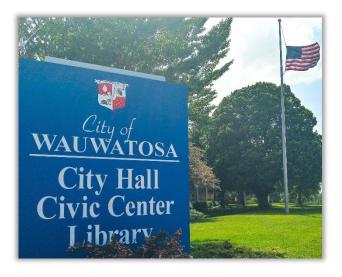


2022 Annual Report



# City of Wauwatosa

Mayor Dennis McBride City Administrator James Archambo



Board of Police and Fire Commissioners



Commissioners left to right: Victor Plantinga, Phillip Morris, Dr. Stan Stojkovic, Greg Leahy, Danielle Basil Long – President



# **MISSION & VALUES STATEMENT**

- **Mission:** Dedicated service and protection for all.
- Vision: To foster a safe and secure community through collaboration, trust and exceptional police service.
- Values: Courage, Integrity, Compassion, Respect

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# **Chief James MacGillis**

Master's Degree in Administrative Leadership from the University of Wisconsin – Milwaukee

WI-DOJ Command College Graduate & Certified Public Manager through UW-Madison Former Captain of Police for the Milwaukee Police Department Former Drug Intelligence Officer – North Central HIDTA for State of Wisconsin Served in the US Army (Active & National Guard) as combat medical specialist

# **Professional Memberships**

Chief MacGillis represents the Wauwatosa Police Department and the City of Wauwatosa as an active member the following organizations:

Wisconsin Chiefs of Police Association (WPCA) Wisconsin Police Executive Group (WIPEG) Milwaukee County Law Enforcement Executives Association (MCLEA) Wisconsin Department of Justice-Tactical Skills Advisory Committee member (emeritus) International Association of Directors of Law Enforcement Standards and Training (IADLEST) Law Enforcement Advancing Data & Science (LEADS) research scholar with National Institute of Justice (emeritus)

# **Community memberships**

McKinley Masonic Lodge #307 HA Todd American Legion Post #537 United Donauschwaben of Milwaukee



#### **CITY OF WAUWATOSA POLICE DEPARTMENT** 1700 North 116<sup>th</sup> Street Wauwatosa, Wisconsin 53226-0426

(414) 471-8430 FAX (414) 471-8447

JAMES H. MACGILLIS CHIEF OF POLICE

Dear Mayor, Members of the Common Council, and Citizens of Wauwatosa that we serve:

The 2022 annual report is a documentation of the police department and the services it provided over the last year. This is an opportunity to report to the community who we are and the goals we have for the future. Our progress and status must always be clear and transparent to the people we serve. Community includes all of us. The police department is steadfast in our dedication of fostering a safe and secure community for the people of Wauwatosa, whether residents, visitors or citizens coming here to work. We are devoted to building trust and providing exceptional police service.

During 2022, progress continued on the Centers for Public Safety Management (CPSM) efficiency study. Several recommendations were quickly accomplished in 2022, and there are others that will take more time. The important and critical work with community engagement remains an ongoing strategic goal linked with our mission, vision and values as an organization. We are committed to make Wauwatosa a safe place to live, work and visit, and are dedicated to reducing crimes through problem-oriented policing and directed patrols. We are fortunate to have a strong history of engaged residents and business owners to share in the responsibility of public safety. I am proud of the dedicated men and women of the department who want to make our community strong and selflessly work to enhance the quality of life for the residents of Wauwatosa.

When the City published the municipal strategic plan, the Police Department published a 5-year department strategic plan. As we focused inward, we have received considerable feedback and input from our department staff on how to improve as an organization. We established an Employee Relations Project with select internal staff leaders at all ranks and positions to focus on equipment needs, morale improvement, emotional support needs, and leveraging technology to be more efficient as an organization. That work continues and we are making progress throughout the department that I am proud to share in this annual report.

Wauwatosa is a beautiful and unique community. Although it has a small-town feel, the community is comprised of 48,000 residents, making it the 14<sup>th</sup> largest city by population in Wisconsin. That population more than doubles during the day time due to the city's rich retail, commercial, medical and educational services. Wauwatosa becomes <u>the 4<sup>th</sup> largest city by population every day</u>, therefore the Police Department must be diverse and adaptable to the ever-changing policing needs due to the daily population shift.

We are honored to serve the City of Wauwatosa and thank you for putting your trust in us.

Sincerely,

James H. MacGillis Chief of Police

# Wauwatosa Police Department collects and reports crime data using the National Incident Based Reporting System (NIBRS).

NIBRS is an incident-based reporting system which means data is collected on each single crime occurrence. For each of the offenses coming to the attention of law enforcement, various facts about the crime are collected. NIBRS collects data on each single incident and arrest within 22 offense categories made up of 46 specific crimes called Group A offenses. Group A offenses include crimes such as, assault, burglary, narcotics, homicide, motor vehicle theft, robbery, etc.

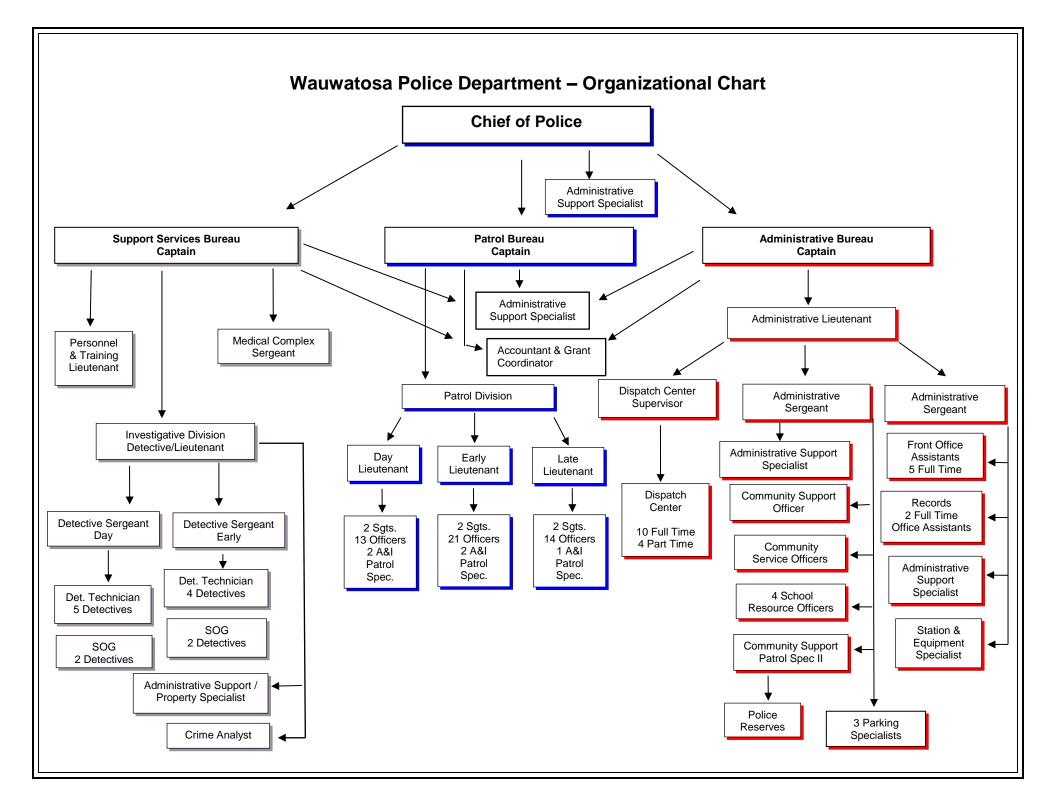
In addition to the Group A offenses, there are 10 Group B offense categories for which only arrest data is reported. (From the FBI Uniform Crime Reporting Handbook, NIBRS Edition, 1992) Group B offenses include things such as disorderly conduct, operating while intoxicated, trespassing, etc.

The below table exhibits data reported to the Wisconsin Department of Justice and is current as of *03-29-2023*. All data represents the most accurate data available. Data is subject to change due to report processing and coding.

For the most up-to-date reported data and specific offense data, please visit: <u>https://www.doj.state.wi.us/dles/bjia/wibrs-data</u>

	2019	2020	2021	2022
Calls for Service	32,224	23,118	27,114	30,065
Offenses	2,891	2,377	2,945	2,920
Group A	2,130	1,829	2,289	2,164
Group B	761	548	656	756
Arrests	1,448	1,007	1,124	1,398
Group A	977	688	566	741
Group B	471	319	558	657
Crashes	1,631	1,002	1,316	1,081
Crashes Fatal	<b>1,631</b> -	<b>1,002</b>	<b>1,316</b> 2	<b>1,081</b> 5
	<b>1,631</b> - 237	-	-	-
Fatal	-	2	2	5
Fatal Hit & Run	- 237	2 146	2 213	5 201
Fatal Hit & Run Personal Injury	- 237 218	2 146 147	2 213 207	5 201 142
Fatal Hit & Run Personal Injury Property Damage Only	- 237 218	2 146 147	2 213 207	5 201 142

#### 4 – Year Summary



# CHIEF OF POLICE – JAMES MACGILLIS

CHIEF'S SECRETARY – MARY WEGER

#### PATROL BUREAU

#### CAPTAIN LUKE VETTER

CAPTAIN'S SECRETARY – TERESA KOBS

#### DAY SHIFT

LT. CHAD GEISZLER SGT. KYLE STRANDS SGT. THOMAS ORLOWSKI

KAINE, PATRICK PEARSON, MICHAEL GIBBS, JULIE GABRIEL, NICHOLE CEFALU, DAVID DIENHART, DEREK MITCHELL, DANIEL MISZEWSKI, STEVEN SALYERS, RALPH (A&I) MACHALK, TRAVIS WADE, BRYAN (A&I) WONG, JOSEPH SANFELIPPO, ANTHONY FINLEY, CORDERO PENTIMALLI, KELSEY GRIFFIN, FARRIS (SRO) BURBACH, TRACY (SRO) YOTHSACKDA, PHONEXAY (SRO) EARLY SHIFT LT. JOSEPH ZIENTEK SGT. KURT SVATEK SGT. EDWARD TYRPAK

OLSON, EVAN ITNYRE, BETH (A&I) ZIEGLER, BENJAMIN & K9 ZEV SCHLEIS, DEXTER PATNODE FONSECA, ALEJANDRO OPELT, GEORGE **GROSENICK, JACOB** YANDRE, JORDAN MARTELL, MATTHEW TRESTER, DANIEL (A&I) ALBITER, MARIA NELSON, ADAM GEORGE, COLLIN BENSON, ERIC HERRERA, ALEXANDER WELLS, GARRETT KWIATKOWSKI, BRIAN LEEMAN, MICHAEL BARTOSIK, ZOSIA STREETER, ELI

LT. CHRIS MCATEE SGT. JOSEPH LEWANDOWSKI

LATE SHIFT

REBHOLZ, BENJAMIN & K9 KOA FLORYANCE, ANDREW MILLS, STEPHEN TAPP, ADAM JOHNSON, JEFFREY SCHWABENLANDER, RYAN (A&I) RADWILL, AARON GEE, SHANNON STEBERL, KARL KRIZ, MITCHELL SMITH, DURELL MORK-CARDON, KEIAGANE EIGENBROD, COLAN SHOMAN, JACOB

#### FTO TRAINING PROGRAM

MUDASSAR, S. ARSLAN BROADEN, ANTONIO JOYCE, TEAGAN SAFFOLD, JEREMY PYTLIK, TYLER

# SUPPORT SERVICES BUREAU

#### **CAPTAIN SHANE WRUCKE** CAPTAIN'S SECRETARY - TERESA KOBS

TRAINING & PERSONNEL	<b>INVESTIGATIVE DIVISION / DAY</b>	MEDICAL COMPLEX
LT. KATIE GIERACH	LT. JOSEPH ROY	
	SGT. BRIAN SKORNIA	SGT. ABBY PAVLIK
VICTORIA DEVITA		
	DET. TECH. STEPHEN KIRBY	
	JOHN MILOTZKY	
	RYAN CEPICAN	
	JOEL KUTZ	
	JAMES SHORT (SOG)	
	KELLY ZIELINSKI (SOG)	
	MARTIN KECK (SOG)	
	BRAD ISAACSON (SOG)	
	KIRK WILL (HIDTA)	
	STEPHEN SCHMIDT (USMS)	
	INVESTIGATIVE DIVISION / EARLY	
	DET. SGT. JAMES WOOD	
	DET. TECH. MICHAEL ROMEIS	
	TIMOTHY KASTNER	
	NICHOLAS STAHL	
	JEREMY BRONNER	
	CRIME ANALYST	
	DOMINICK RATKOWSKI	
	PROPERTY CLERK	
	KAREN ROY	

#### **ADMINISTRATIVE BUREAU**

**CAPTAIN GARY GABRISH** CAPTAIN'S SECRETARY – TERESA KOBS ACCOUNTANT / GRANT COORDINATOR - KARLA OLSON

#### ADMINISTRATIVE LT. BRADLEY BECKMAN

COMMUNITY SUPPORT SGT. JAMES MORRILL

LAURA LAURISHKE

DISPATCH CENTER SUP. TAMARA ENGELKEN FRONT OFFICE & RECORDS SGT. CORY WEX

COMMUNITY SUPPORT OFFICERSKATIE MEYERMIKE MCDERMOTTSCOTT BURGADAN KANEKATIE MARTOI

GREG GEIS KATIE MEYER SCOTT BURGARDT KATIE MARTORANO KERRI JAY KATIE TYRPAK CHELSEA WAWRZYNIAKOWSKI TIA HARRIS RHONDI LOVE BRIANNA POTTER KYLE MELTESEN NICOLE LAMBRECHT ALEXANDER WITT AMANDA GRAF BAILEY MANGOLD

MAIJA PTASZEK SUSAN SELNER CARLY GLAVIN

ADMINISTRATIVE SYSTEMS KATHY WICINSKI BRADLEY DALEIDEN

#### SCHOOL RESOURCE OFFICERS

TRACY BURBACH FARRIS GRIFFIN PHONEXAY YOTHSACKDA

#### PARKING SPECIALISTS

JERRY VANROO ANTHONY ROBERTS

#### **NEW SWORN OFFICERS**

January – Garrett Wells, Brian Kwiatkowski, Bennett Williams, Demetrius Haney March – Michael Leeman, Alek Tyler June – Zosia Bartosik August – S. Arslan Mudassar, Antonio Broaden, Eli Streeter October – Teagan Joyce December – Jeremy Saffold, Tyler Pytlik

#### **PROMOTIONS**

**Sergeant Joseph Zientek** was promoted to the rank of **Lieutenant** effective February 20, 2022. Lieutenant Zientek was assigned to Early Shift in the Patrol Division.

**Officer Jeremy Bronner** was promoted to the rank of **Detective** on August 31, 2022. Detective Bronner is assigned to Early shift in the Investigative Division.

**Community Service Officer Anthony Roberts** was promoted to **Part Time Parking Specialist.** He is assigned to Day shift.

#### **RETIREMENTS**

**Captain Jack Morrison** retired on January 4, 2022. He began his career with the City as a Police Officer in September, 1995. He was promoted to Sergeant in September, 2010, and then Lieutenant in December, 2016. He was promoted to Captain in August, 2020. He was with the department for over 26 years.

**Detective Timothy Warren** retired on July 6, 2022. He began his career with the City as a Police Officer in June, 1998. He was promoted to Detective in April, 2018. Detective Warren received many service citations as well as commendations, and was steadfast in protecting the citizens in this community. He was with the department for 24 years.

**Officer Russell Richardson** retired on January 13, 2022. He began his career with the City as a Police Officer in April, 2004. Officer Richardson received a Meritorious Arrest Citation and was with the department nearly 18 years. He served in the United States Marines and was a Corporal before being hired at Wauwatosa Police Department. Sadly, Officer Richardson passed away unexpectedly on April 11, 2022. He is greatly missed.

The following were recognized at the Wauwatosa Police Department's 8<sup>th</sup> Annual Recognition Awards Ceremony held at the Police Department on March 23, 2023 for actions in 2022.

#### **Citizen Awards**

**Letter of Appreciation** - A letter from the Chief of Police recognizing a noteworthy accomplishment to a citizen.

Doctor Paul Jenkins (Ret.)

**Citizen Letter of Commendation** – A letter from the Chief to a citizen who has significantly assisted this department in its operations above and beyond what expected.

#### Jonathan Greves

**Citizen Service Award –** A plaque and letter from the Chief of Police for life saving efforts without regard for their own personal safety, assisting in the apprehension of a criminal or taking action to preserve public safety.

Eric Brunette Dispatcher Scott Burgardt William Code Donyell George Rebecca Juarez Olivia LaBarbera Robert Scales

#### **Other Agency**

Letter of Appreciation – Recognition of an accomplishment /assisting our department.

Wauwatosa Fire Department Assistant Chief Scott Erke

#### Civilians

**Letters of Appreciation**– Recognizing a noteworthy contribution provided to the department.

Dispatcher Scott Burgardt Dispatch Supervisor Tamara Engelken (2) for 2 separate events in 2022 Dispatcher Greg Geis (2) for 2 separate events in 2022 Dispatcher Brianna Potter

**Letter of Commendation –** Recognizing a commendable act or series of actions during the performance of their job.

Dispatcher Katie Martorano Crime Analyst Dominick Ratkowski

#### Sworn Staff

**Letter of Appreciation** – recognizing a noteworthy contribution provided to the department.

Patrol Specialist Daniel Trester

<u>Chiefs Excellence Award</u> - Recognizing a member who has demonstrated exemplary performance in service to the department and/or community through work on a specific project(s) or performance during a specific incident(s).

Patrol Specialist Beth Itnyre Patrol Specialist Bryan Wade

<u>Meritorious Arrest Citation</u> – Recognizing exceptional employment of trained police investigative and interrogative skill, ability, and intensity in the arrest and clearance of a criminal offense. The member's powers of observation, prowess, and knowledge of criminal activity and/or tactical approach to a crime in progress demonstrate the member's professionalism.

Officer Daniel Mitchell Officer Evan Olson Patrol Specialist Bryan Wade Officer Benjamin Ziegler (3) for 3 separate events in 2022 Detective Brad Isaacson Detective Kirk Will (2) for 2 separate events in 2022 Sergeant Jacob Grosenick

**Departmental Commendation** – Recognizing an act which displays outstanding achievement or brings credit to the department. Performance above and beyond that required by an officer's basic requirement.

Officer Stephen Mills Detective Jeremy Bronner Detective Bradley Isaacson

**Police Blue Star Award** – Recognizing a member who as a result of accidental causes, has been seriously, critically or fatally injured while in the performance of police duty. The award is limited to cases resulting from an accident (e.g. a traffic accident, heart attack, or other non-violent incident occurring in the performance of police duty).

#### **Detective Jeremy Bronner**

**<u>Life Saving</u>** - An award granted to a member for a successful effort in saving a human life, which involved exceptional courage or performance.

Officer Travis Machalk Officer Joseph Wong Officer Benjamin Ziegler Sergeant Edward Tyrpak

# In Memory PO Jennifer Lynn Sebena E.O.W. Dec 24, 2012

10 years 120 months 521 weeks 3,650 days

However we measure the time, it still feels like yesterday that we lost our friend, Officer Jennifer Lynn Sebena. Jennifer was a beacon of light with a bright future, always seeing the good in people. While she served the City for two years, her memory will last forever.



On Monday, December 24, 2012, Officer Sebena

was shot and killed outside the Wauwatosa Fire Department Station 51. Officer Sebena was 30 years old. She began her career as intern in 2010 and dedicated two years of her life to the Wauwatosa Police Department and to the City of Wauwatosa.

Each year we remember Jen in the following ways:

As you drive past the police station, you'll see "Jen's Tree" lit up with blue lights. A wreath is placed next to her memorial in front of the station. We wear a memorial pin on our uniforms from December 20th through December 27th. A wreath is hung at Wauwatosa Fire Department Station 51 in her honor.

To mark the 10th anniversary of her death, we added a special ribbon to the memorial pin and "Never Forgotten" ribbons were displayed on our squad cars.

We honor and remember Officer Sebena who faithfully served the citizens and City of Wauwatosa.



#### Patrol Bureau

Captain Luke Vetter

The Patrol Bureau makes up the largest number of personnel in the department and many of its personnel are asked to learn and train additional skills to fill the specialty units within the Department. Those additional units include Crash Investigations, Motorcycles, Bicycles, Field Training, K9, Drug Recognition Experts, Critical Incident Response (civil disturbance unit), and Special Response (tactical unit). Each of these special units or teams fulfil a higher level of expertise than the standard service a Patrol response can provide.

The Patrol Bureau is commonly referred to as the "backbone" of the police department. Police Officers, Specialists, Sergeants and Lieutenants work together and are the first



responders to calls from the public, working in constant contact with the Communications Division.

Police Officers initiate investigations, seek resources within the Department from other bureaus, divisions or units, and advocate for citizens and victims involved in their case. For efficiency and response reasons, the City is divided into 6 geographical patrol sectors that are staffed with Police Officers & Supervisors 24/7. In 2022, officers drove a total of 558,764 miles while patrolling the city.

Each of the three shifts are commanded by a Lieutenant. They are responsible for managing their shift & personnel, and coordinating proactive patrols and reactive follow-up for calls that occur during each day.

The Administrative and Support Services Bureaus provide support to Patrol Staff during and after major crimes or critical incidents occur. Staffing challenges continue to be a major challenge for the Patrol Bureau, and the Department, as a whole. However, we continually reassess the services we provide and will continue to increase efficiencies on an annual basis.

# **Drug Recognition Experts (DRE's)**

A Drug Recognition Expert is a police officer trained to recognize impairment in drivers under the influence of drugs other than, or in addition to, alcohol. The International Association of Chiefs of Police (IACP) coordinates the International Drug Evaluation and Classification (DEC) Program with support from the National Highway Traffic Safety Administration (NHTSA).

The DRE protocol is a standardized method to determine:

- 1. Whether or not the suspect is impaired; if so,
- 2. Whether the impairment relates to drugs or medical condition; and if drugs,
- 3. What category or combination of categories of drugs is the cause of impairment?

The Wauwatosa Police Department has six certified Drug Recognition Experts: Lt. Katie Gierach, Sgt. Cory Wex, Sgt. Kurt Svatek, Detective Ryan Cepican, Officer Ryan Schwabenlander, and Officer Mitchell Kriz. Detective Cepican is also a certified DRE Instructor.

In 2022, our DRE's conducted 22 evaluations, 5 of which were enforcement evaluations. Det. Cepican is not only our only certified DRE instructor, but he was also selected (by the Wisconsin Regional Coordinators) to attend the National DRE Conference in San Antonio, Texas in August of 2022.

# Special Reponses Team (SRT)

In 2022, Captain Shane Wrucke led the Wauwatosa Police Department Special Response Team (SRT).

Members of SRT are trained in a wide variety of tactics and skills including: hostage/citizen rescue tactics, the execution of high-risk search/arrest warrants, and resolution of armed & barricaded criminal suspects. Member are also specially trained in the use of chemical irritants and other non-lethal force options. To maintain membership on the SRT, officers must pass a challenging bi-annual physical fitness test, annual weapons qualification, and meet minimum training hours.

The Crisis Negotiation Unit is a critical component of SRT. Negotiators are specially trained in the use of verbal communication with the goal of bringing a safe resolution to a tactical situation. SRT members have regular training with other agencies professional organizations, such as the National Tactical Officer's Association and the Wisconsin Crisis Negotiators Association.



# **Critical Incident Response Team (CIRT)**

The Critical Incident Response Team (CIRT) is a specially trained crowd management unit responsible for the protection of life and property during planned and spontaneous events. CIRT members train in a variety of skills and tactics including: crowd management, chemical irritant dispersal and non-lethal considerations.

CIRT continues to be a member of the Suburban Major Incident Response Team. The Suburban MIRT is comprised of approximately 120 members from 11 other Milwaukee County law enforcement agencies.



Lieutenant McAtee is the Commander of the Wauwatosa Police Department Critical Incident Response Team and a Commander in the Suburban MIRT.

Sergeant Orlowski is the Team Leader of the Wauwatosa Police Department Critical Incident Response Team and Assist Commander in the Suburban MIRT. Officer Kelsey Pentimalli is the Assistant Team Leader for CIRT.



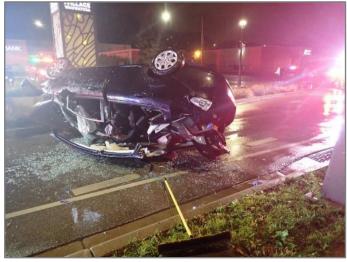
# **Police Motorcycle Unit**

Serving the Wauwatosa community since 2008, the Motorcycle Unit provides excellent police service through high-visibility traffic enforcement, crash investigations, and assisting in special events including dignitary and funeral escorts, as well as parades and other demonstrations.



In 2022, the department added two new motor officers to the unit. Sgt. Wex became a police motorcycle operator instructor. We have a total of seven trained motor officers and operate three Harley-Davidson Police motorcycles – we retired one motorcycle and will welcome a new one in 2023.

Officers rode over 7,500 miles and participated in numerous special events, including the 4<sup>th</sup> of July parade, and Tosa's Night Out, as well as escorting the C.O.P.S. Kids Camp which serves the surviving children of law enforcement officers who died in the line of duty.



# **Crash Investigation Unit**

The Crash Investigation Unit is a fulltime team of investigators, spread out over three patrol shifts, whose main duties include responding to major vehicle crashes and crime scenes.

This uniformed patrol division is staffed by five Patrol Specialists. Each member will receive specialized training in crash investigation, including fundamentals of vehicle dynamics and crime scene evidence collection. Crash Investigators respond to any crash resulting in a fatality, as well as any

crash where there are traumatic injuries or may likely result in a fatality. They investigate hit and run crashes resulting in injury, and assist the patrol division with crime scene processing and investigations as needed. These Specialists receive advanced training and assist with processing and photographing evidence and crime scenes.

In 2022, members of the Crash Investigation Unit investigated 608 crashes, including 6 fatalities.

# K9 Unit

The dedicated K9 Handlers, Officer Rebholz and Officer Ziegler, along with their K9 partners, Koa and Zev, were diligent in aiding the patrol division in protecting and serving the citizens and visitors of Wauwatosa.

These K9 Unit is an instrumental part of our police department in the prevention of crime, the apprehension of criminals, locating narcotics and weapons and assisting in the location of missing persons.

K9 Koa had 44 deployments: 33 patrol searches, 9 narcotic sniffs and 2 community events. K9 Zev had 23 deployments; 13 patrol searches, 6 narcotic sniffs and 4 community events.

Lieutenant Chris McAtee is the K9 Unit commander. Sergeant Kyle Strands oversees the day-to-day operations as the K9 Unit Supervisor.

#### Track with Arrest

Case # 22-19283: On 08/24/22, a Wauwatosa Police Officer attempted a traffic stop with a vehicle at N. 70th St. and W. Center St. The vehicle fled from the traffic stop and crashed at N. 69th St. and W. Center St. The driver fled from the vehicle and was pursued by officers on foot into residential yards. A perimeter was established and a K9 track was initiated to locate the driver. The suspect driver was ultimately located by K9 Zev hiding under an umbrella in the corner of a patio in the 2700 blk. of N. 67th St. The suspect was taken into custody by the tracking team without incident.

#### Track with Arrest

Case # 22-2460: A residential burglary in progress was reported in the 11100 blk of W. Congress St. As officers responded to the area, 2 suspects fled from a broken window on the east side of the residence. K9 Koa was used to conduct a track in order to locate the suspects. K9 Koa located a suspect hiding in a thick wooded area along the Menomonee River Pkwy. The suspect was given verbal commands and was taken into custody without incident. Following the track, Officer Rebholz conducted a K9 area search for evidence and K9 Koa located a glove and firearm discarded by the suspect. The firearm was stolen from a previously reported burglary in the City of Wauwatosa.







K9 ZEV

# **Support Services Bureau**

Captain Shane Wrucke

2022 brought changes to the Medical Complex & Support Services Bureau. In January, Captain (Ret.) Jack Morrison retired after 26 years of service. Captain Shane Wrucke was promoted in December of 2021 and assumed the role of commander of the Medical Complex & Support Services Bureau.

In early 2022, the Medical Complex and Support Services Bureau was renamed the Support Services Bureau. The change better aligns with the Department's organizational structure. The Medical Complex was re-designated as a division within the bureau. Captain Wrucke remains the lead liaison for the enhanced police services contract with the Milwaukee Regional Medical Center. The Support Services Bureau includes the Training and Personnel Division, and the Investigative Division.



In April of 2022, the Wauwatosa Police Department negotiated and executed a contract to begin providing enhanced police services to the Emergency Department of Children's Hospital of Wisconsin. This step was the second phase of a three-year transition process. As of December 31, 2022, one officer per shift is assigned to the MRMC campus and one officer per shift per day is assigned to the Children's Hospital Emergency Department. A Police Captain and Police Sergeant serve as liaisons for the Department's contractual obligations.

The enhanced service contracts satisfy several effective objectives for the Police Department, M.R.M.C., and Children's Hospital. The contract established a long-term strategic partnership to meet the needs of all partners without hindering operations. The contracts improve the level of public safety on the campus through collaboration and proactive approaches. The contract provides an increase in personnel to meet the obligations outlined without detracting from the public service provided to the City.

Notable accomplishments in the Support Services Bureau;

- Hiring the most police officers of record in the history of the Police Department.
- The thorough and complete investigation of several high-profile regional cases.

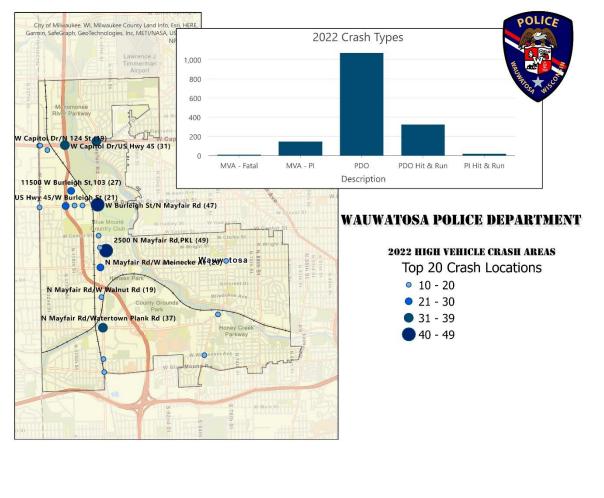
The Support Services Bureau supports the collective efforts of the Wauwatosa Police Department's commitment to dedicated service and protection for all through quality hiring practices, professional criminal investigations, and community policing approaches to enhanced police services

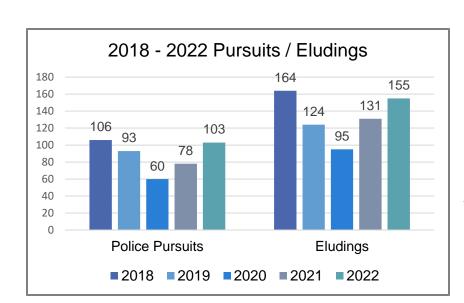
# **Crime Analysis**

Police departments have an abundance of crime data that includes incident locations, date, time, and criminal information. This data can help predict future crime trends, criminal patterns, and develop crime prevention strategies. Crime analysis is not an exact science in terms of predictions or trends, but is based on social theory and statistical probability. By using statistics, future crime trends can be predicted.

There are two general types of crime analysis: *Strategic Analysis* and *Intelligence/Tactical Analysis*. Strategic analysis uses long-term crime data to identify trends (crime increases and decreases) and problem locations. This analysis pulls together crime frequencies to predict when and where crime is most likely to occur, based on previous crime frequencies. This can help to identify areas in a city that attract criminal activity with the hope to address the underlying cause of why these areas consistently see the highest crime levels. Intelligence analysis is designed to obtain real-time information on suspects to help solve crimes and make arrests. This type helps to identify investigative leads and criminal organizations. Both types of analysis are used together to focus resources and solve crimes faster.

Crime mapping is another method used in crime analysis. Crime mapping software lets analysts examine more data than ever. This allows for a more advanced analysis of location data to determine crime trends. This information can also be used to link crime together based on location and time data. Crime mapping is quickly becoming an essential element of police patrols.

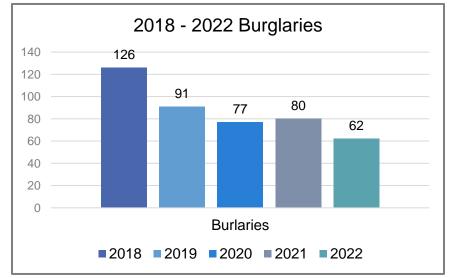


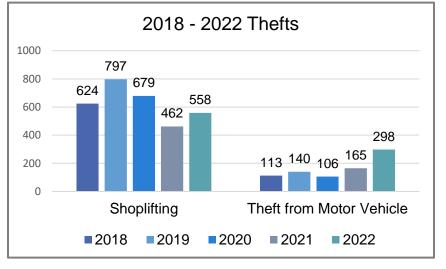


The chart shows Pursuits & Eludings 2018 through 2022.

Eluding is defined as when a suspect(s) in a vehicle fail to stop for an officer and then flee at a high rate of speed. Officers then make the decision not to chase or to initiate a pursuit. This chart shows an increase in both.

In 2022, **62 burglaries** were reported to the Wauwatosa Police Department. This chart shows a decrease in **burglaries** from 2021–2022.





2022 showed an increase in theft from retail establishments as well as an increase in thefts from motor vehicles.

From 2021 to 2022, there was an 80.6% increase in Theft from Motor Vehicle.

# **Investigative Division**

The Investigative Division investigates criminal matters and major cases that are outside the scope of the patrol division. The division is comprised of a diverse group of detectives, detective technicians, and civilians who are responsible for solving the most serious offenses. All members of the Division investigate these offenses, but each member also specializes in one area or another. Detectives assigned to the Digital Forensic Unit work to uncover the electronic clues left behind in cases, while the Detective Technicians process the physical evidence. We currently have two detectives specially trained in sensitive crimes, to assist those most vulnerable victims of our city, and one detective who specializes in financial crimes. Members of the Investigative Division are also heavily involved in various regional task force groups. Those members work in cooperation with the Federal Bureau of Investigation, Drug Enforcement Administration, United States Secret Service, and the United States Marshal's Service on various crimes in and around Wauwatosa.

#### Milwaukee Area Investigative Team

Wisconsin State Statute §175.47 requires that in the event of the death of an individual as the result of an action or inaction by a law enforcement officer, the ensuing investigation must be conducted by an independent law enforcement agency. In 2016, the Milwaukee Area Investigative Team (MAIT) was formed to comply with the statute. Seven area law enforcement agencies, including the Wauwatosa Police Department, rotate as the lead investigative agency when called upon. The Wauwatosa Police Department Investigative Division was the lead investigative unit for three officer involved deaths in 2022 and assisted in three more MAIT investigations.

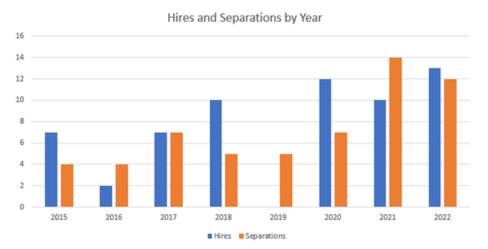
#### **Major Crimes**

On January 30<sup>th</sup>, 2022, at approximately 12:15 AM, a non-fatal shooting occurred inside the George Webb's Restaurant at 12201 W. North Av. The shooting victim, an employee, was attempting to get four disorderly patrons to leave the restaurant, when he was physically assaulted and shot in the face. Several witnesses were interviewed and security video was obtained. Detectives utilized a mixture of new technology and old-fashioned police work to identify the shooter and the other two suspects present at the time. Surveillance was conducted and a plan was enacted and once the shooter's presence was confirmed, members of the Investigative Division acted, taking the suspect into custody. Multiple search warrants were executed and important evidence in the case was recovered. The shooter pled guilty and was sentenced to ten years in prison.

On December 20<sup>th</sup>, 2022, at approximately 9:00 AM, a suspect used a gun to rob a doctor in her office in the 11500 block of W. North Av. The actor tied the doctor up before being confronted by the victim's brother. The actor fled the office and got into a vehicle parked a short distance away. Thanks to the calm demeanor of the victim and her brother, and the skill of the investigators, a suspect was identified early in the investigation. Detectives then set about the arduous process of collecting the evidence that would tie the suspect to the scene. In early January of 2023, with the assistance of the FBI Violent Crimes Task Force, Wauwatosa Police Detectives as well as members of the department's Special Response Team executed a search warrant and apprehended the suspect. The gun suspected to have been used was also recovered. The suspect is currently awaiting trial.

# Personnel

In 2022, the Wauwatosa Police Department set a new record for the most police officers hired in a single calendar year with 13 new hires. However, the department also had 12 sworn employees depart the agency, the second-highest number on record (14 separations in 2021). The department's authorized strength is 104 sworn employees. The year began with 92 sworn personnel, and ended with 93.



Of the 12 separations in 2022, three were retirements, and nine were resignations. The challenge of recruiting new sworn employees while retaining our current ones has been constant since early 2020.

# Training

To maintain certification, the Wisconsin Law Enforcement Standards Board (LESB) requires that all law enforcement officers must complete 24 hours of training during the fiscal year, July 1—June 30. Furthermore, the LESB reimburses our department \$160 for each officer who re-certifies, which is calculated into our training budget. While considering officers who retired before meeting the requirement, and newly certified officers who were not eligible for the reimbursement, our department received reimbursement for 84 officers for fiscal year July 1, 2021—June 30, 2022, a total of \$13,440.00.

Our officers received their training both in-house, provided by our team of certified instructors, and externally, by attending off-site training events.

Our employees, both sworn and non-sworn attended over 100 training events that were held either off-site or in virtual format. These external trainings were funded through the department's annual professional development budget. Additionally, our personnel were able to receive funding through the City of Wauwatosa's "Invest in People" internal grant program.

The Training and Personnel Division historically dedicated most of its efforts on training, and a small amount on hiring. The challenge of recruiting and retaining has flipped the balance of those efforts. These challenges will continue into the year 2023, and we will aim to remain efficient and effective in both hiring and training.

# **Public Information Office**

Public safety is a crucial part of society. Before, during and after an incident, coordinated and timely communication to the public is critical. Effective communication can save lives and property and can promote credibility and public trust.

The Public Information Office (PIO) is responsible for providing accurate and timely information to the media, government officials, and citizens during daily agency operations and in emergency situations. Our team helps those who live, work and play in Wauwatosa stay informed about the safety and well-being of our community by sharing police department activities and initiatives, answering questions for the media, and responding to and releasing information during critical incidents.

The PIO team produces and disseminates content and messaging for the police department using a variety of communication tools and platforms. The Wauwatosa Police Department operates a Facebook page, Twitter account, Instagram account, LinkedIn account as well as communicates via email, phone or face-to-face.

Truthfulness, integrity, and a desire to help people obtain the information they need is what drives our team. We are the vital link that bridges the gap between questions and answers. The PIO team is led by Sgt. Abby Pavlik.



#### **Administrative Bureau**

Captain Gary J. Gabrish

The Administrative Bureau is composed of both sworn officers and civilian personnel that serves as the supporting function of the Police Department. Its divisions include the Dispatch Center, Building Security and Maintenance, Community Support Operations, Professional Records, Technical Services, Jail and Confinement, and the Customer Service Front Office. We also are in charge of the Wauwatosa Police Reserves and Community Service Officer Programs.

The men and women in the Administrative Bureau are the primary source of communications for the Police Department. The dispatch center is the focal point of these communications as they keep all of our personnel safe and informed, being responsible for call taking and dispatching all



Police and Fire activity in the City. Along with members from our customer service Front Office area and those assigned to Records, support staff is responsible for conveying correct information that represents our department. This Bureau maintains and provides public access to department records as specified under Wisconsin State Statutes, as well as being responsible for the record-keeping function of the department.

The City of Wauwatosa hosts numerous special events every year and depends on the Community Support Division to oversee these events for coordination with the public for overall safety. Many times, these events also coincide with our schools. The members of the School Resource Officer Team, the Wauwatosa Police Reserves and Community Service Officers all fall under the umbrella of the Administrative Bureau.

Over the past couple of years, the police station has gone through renovations with a major building remodel which included an updated workout facility and locker room, and an upgrade of technology and safety. These renovations along with on-going building projects are managed by the Administrative Bureau in coordination with other city and private sector personnel.

A work group within the Administrative Bureau work with the Police Chief to develop and maintain the annual operating budget. The Bureau continues to work diligently with grant opportunities, financial programs, and asset forfeiture accounts to supplement our budget.

The Bureau strives to have a teamwork environment and utilize the city's policy and stance of workplace flexibility to benefit our personnel. We continue to work together to expand the flexibility process through internal programs like the Employee Relations Project (ERP). We are counting on our personnel to generate new ideas as well as provide ingenuity towards avenues of job direction. By improving work share dynamics, having clear job descriptions, and an independent work environment, we help keep the police department moving in a positive direction. We exist to support the mission and values of the entire department from behind the scenes.

# Wauwatosa Dispatch Center

The Wauwatosa Communications Division is the PSAP, Public Safety Answering Point for the city of Wauwatosa. The Center processes 911 emergency, and non-emergency calls to determine the resource(s) needed to address the caller's concerns. After determining the most appropriate resource, whether police, fire, medical or other city resources, the telecommunicator dispatches the resource(s) and documents the information. The actions needed to help resolve the issues varies greatly and can range from providing a phone number or information, to immediately dispatching life-saving help to the scene.

The Dispatch Center comprises nine full-time telecommunicators, five part-time telecommunicators, and one supervisor when fully staffed. Like most PSAPs, maintaining a full staff can be difficult, and the center needed more staff over the last year. Finding the sought-after requirements of critical thinking and interpersonal skills is challenging yet essential to succeed in the center. Multiple assessments are used to discover this specific skill set during the hiring process. Once hired, the trainee will complete 4-6 months of training to learn the skills needed to perform the job, including CPR and EMD (Emergency Medical Dispatching) certification.

The center, like police officers and firefighters, must be staffed 24/7 to answer every phone call and radio transmission. The shifts are scheduled for 8 hours but may become 12 hours depending on staffing and the city's needs. The job is stressful and challenging, with thousands of personalities changing in seconds from one call to the next. However, the career is rewarding and fulfilling, knowing that our actions can have a direct response to a positive outcome. Wauwatosa's telecommunicators embody the department's mission; dedicated to providing service to the community, the other first responders they serve, and each other. Serving the city in this capacity is very rewarding.



# **Community Support**

The Community Support Division embodies the Wauwatosa Police Department's philosophy of community-oriented policing. The philosophy enables its officers to function as community workers & organizers to work with other service providers & alongside neighborhood residents. The goal is to assist the public to prevent, resist & eliminate crime & other disorders in their neighborhoods while adhering to the Constitution & the rule of law.

The Community Support Division provides citizens, community groups, businesses, schools, social and civic groups with programs aimed at establishing and maintaining productive partnerships. Emphasis is directed at known and potential problem areas while strengthening the established programs. An Administrative Lieutenant with a staff of one Sergeant, six Officers, an Administrative Support Specialist, and part-time Community Service Officers comprise the Community Support Division.













This year's Tosa's Night Out was celebrated at Hart Park in conjunction with the Tosa Tonight Concert Series on Wednesday, August 3<sup>rd</sup>. In addition to the live music and all of the fun that TNO brings, we enjoyed the fireworks too! The fireworks were courtesy of the Independence Day show that was rescheduled due to rain on July 4<sup>th</sup>. The combination of events brought a lot of people to Hart Park and the entire evening was a great success.

This annual event showcases services available to the City and allows many participants to display their areas of expertise to the community. This year, the Police Department brought back demonstrations by our K-9 unit and Motorcycle unit. Though those demonstrations were well attended, people couldn't help but notice the Flight for Life helicopter landing in Hart Park! A special thanks to all the outside agencies and participants who made this year's event so entertaining.

Each year, Tosa's Night Out is organized by the Wauwatosa Neighborhood Watch Committee and the Wauwatosa Police Department. Together, we strive to bring awareness to safety and crime prevention while continuing to build relationships in the community. We could not have this event if it weren't for our sponsors and volunteers and we are so thankful for their continued support!







# **Police Reserves**

The Wauwatosa Police Reserve unit is a group of volunteer men and women from Wauwatosa and the surrounding area that augment the Wauwatosa Police Department throughout the year. Formed in 1942, the Wauwatosa Police Reserve unit has the distinction of being one of the oldest in the country.

In 2022, the Reserves ended the year with 25 active members divided into four platoons. There were two past members throughout 2022. The Reserve unit has their own command staff consisting of Captain, Executive Lieutenant, Treasurer, and Secretary. A Lieutenant guides each platoon. The Chief of Police has the final authority to command, train, and supervise the Reserve unit.

Reserve members are trained to assist the Police Department in emergencies as well as routine events including; 4<sup>TH</sup> of July parade & fireworks, Homecoming Parades, Tosa Tonight Summer Concert Series, several bike races, various festivals, organized walks and runs, National Night Out festivities, Mayfair Mall Holiday patrol, Shop with a Cop at Meier & Dick's Sporting Goods, and the Village Holiday Tree Lighting.

Each member must commit to a minimum of 75 hours of service per calendar year. Included in the commitment is training, monthly meetings, and squad riding activities. Most reserves routinely exceed the minimum hour requirement.

The Reserve unit requires that each member is trained in weapons familiarization, traffic control, and Defense and Arrest Tactics (DAAT). All members participate in refresher firearms and D.A.A.T. courses each year.

Reserve Officers volunteer for many reasons including serving the community, valuable real-life training, and gaining a perspective into law enforcement as a career.

# 2022 Reserve Hours by Activity

Total Hours in 2022:	1,880.25 Hours
Squad Riding	19.25 Hours
Events	1,057.00 Hours
Training	439.25 Hours
Meetings & Administrative Activities	364.75 Hours

# **Crime Stoppers**

Wauwatosa Crime Stoppers, Inc. is a diligent volunteer board that serves to deter and prevent crime in the City of Wauwatosa. The board accomplishes this goal by advertising cash rewards for information leading to an arrest; fund raising so that there is cash to pay out rewards when warranted; and finally voting to approve the pay out of reward money.

The tip process allows citizens to report crimes or criminal activity, which in many cases would go unsolved or undetected. The Wauwatosa Crime Stoppers and the Wauwatosa Police Department recently acquired new software technology called P3 Intel which allows anonymous tipsters to easily report crime information. Tips submitted through the P3 mobile app have no length limitations and allow images, video and documents to be uploaded with the tip. Sophisticated encryption processes obscure all identifying information and provide assured anonymity for tipsters. The "P3 Tips" app is free and can be found in the Apple Store or Google Play. Even without the app, there is still an easy and secure option for submitting tips from any PC or mobile browser by going to www.p3tips.com. Any tips that lead to an arrest will result in a cash reward of up to \$1,000. One can also utilize the tipline at 414-771-TOSA and speak to a live operator. The tipline is unrecorded and does not have caller ID capabilities. The caller will remain completely anonymous, as the operator will never ask the callers to identify themselves. Finally, they will be assigned a confidential code number and given follow up instructions to track the status of their tip and any possible reward information. After the information is gathered, the operator will forward it to the Police Liaison for dissemination and a supervisor if the information is time sensitive.

From January 2005 through January 2022, the Crime Stoppers received 214 separate tips resulting in 91 arrests and solved 77 crimes. As a result, the Crime Stoppers board disbursed over \$10,000 in rewards. To take a closer look at the Wauwatosa Crime Stoppers please visit <u>www.tosacrimestoppers.org</u> or Wauwatosa Crime Stoppers Facebook page.

# Wauwatosa Crime Stoppers Tipline - 414-771-TOSA (8672)



# **School Resource Officers**

There are typically four specially trained School Resource Officers assigned to each of the Wauwatosa School District's secondary schools. In 2022, the unit had to be temporarily paired down to three SROs to accommodate the department's patrol needs. Despite the reduction in personnel, the SROs served all of the schools in the District and assisted with the needs of the many private schools in the City.

The SRO Program is designed to promote a safe and healthy school environment and create strong and positive relationships between students, their families, school staff, and Police Officers. SROs routinely present information in classrooms and assemblies as invited guest speakers. They also enjoy being present at school plays, dances, sporting events and other extracurricular activities.

Though there is a strong focus on school safety, the SROs will tell you the most rewarding part of their job is their daily interactions with students. The role of the SRO allows the officers to build rapport with kids, to be a consistent positive presence in their lives, and to simply be another trusted adult in the building. It is not uncommon for students to stop by an SROs office just to say hi or to grab a bottle of water on a daily basis! Year after year the SROs enjoy taking part in helping students progress through their school careers and building long lasting community relationships.

In 2022, from January to June, and September to December, the SROs responded to over 400 calls for service at the four secondary schools alone. This number does not reflect the call volume at elementary schools or private schools nor does it reflect the many interactions SROs had with students that did not rise to the level of a call for service being generated. Though SROs are law enforcement officers, it is important to note that one of their main goals is to find alternatives to taking legal action whenever possible.

#### **OFFICERS LEFT TO RIGHT:**

Tracy Burbach – Longfellow Phonexay Yothsackda – Wauwatosa East Farris Griffin – Wauwatosa West Jeremy Bronner – Whitman



# Records

The Records Division is open Monday through Friday from 7:00am to 3:00pm. There are three clerks assigned to the Records Division. In addition to their internal Records duties, the clerks serve the public with counter service and inquires via telephone, fax or email. Each call handled by the police department generates at least one record request, many times generating multiple requests. In 2022, the department logged 30,065 calls for service. Our crime data is interfaced with the Wisconsin Department of Justice which then provides the data to the Federal Bureau of Investigation for tracking.

Reports, including criminal complaints, ordinance violations, etc. are maintained for seven years. Serious crime reports, such as homicides, are kept indefinitely.

# **Police Desk**

The police desk is the public-facing interface at the police department and responsible for answering the general, non-emergency telephone line. The desk is open from 7:00am to 11:00pm. There are four clerks assigned to the desk and they serve the public with counter service, data entry and payment processing. They also support many areas of the police department through clerical functions including the officers, detectives, Records Division, Dispatch Center, processing arrest warrants, etc.

# Grants

The Wauwatosa Police Department utilized funds from several different sources in 2022:

rantor/Grant Name Award Amor		mounts
Bureau of Transportation Safety		\$28,000
Alcohol Enforcement	\$10,000	
Speed Enforcement	\$5,000	
Seatbelt Enforcement	\$8,000	
Bicycle/Pedestrian Safety Enforcement	\$5,000	
Department of Justice		\$234,686
Bulletproof Vest Partnership	\$8,625	
COPS Hiring Program (2020 - 2023)	\$226,061	
Wisconsin Department of Administration		\$128,017
Governor Evers Law Enforcement Agency (2022 - 2023)	\$128,017	
Cities and Villages Mutual Insurance Company		\$6,341
Risk Reduction	\$3,841	
Law Enforcement Risk Mitigation	\$2,500	
Wauwatosa Neighborhood Watch Committee		\$5,527
Tosa's Night Out	\$5,527	

# **Partnerships**

The Wauwatosa Police Department partnered with different agencies on various joint initiatives in 2022. Related overtime and general expenses for personnel assigned to the initiatives are usually reimbursed by these partner agencies:

- Federal Bureau of Investigation (FBI)
- United States Marshals Service (USMS)
- United States Secret Service (USSS)
- High Intensity Drug Trafficking Area (HIDTA)
- Wisconsin Department of Transportation (WisDOT)



# **2022 Strategic Review**

Under the leadership of Chief James MacGillis, the department made great strides in 2022. The department focused on community engagement and three vital programs were implemented to enhance efficiency and service:

- Citizen's Police Academy
- Community Service Officers
- Police Officer Recruitment

In 2022, the Wauwatosa Police Department proudly held its first Citizen's Police Academy (CPA) in 20 years. The CPA is a great way for citizens and stakeholders to get firsthand knowledge and insight into the demands of the law enforcement profession. We appreciate the interest and dedication of our attendees. Please consider signing up for a future class.

Our first Community Service Officer (CSO) was hired in 2022, and in January 2023, three CSOs were hired. CSOs are non-sworn positions within the police department that handle calls for service which do not require a sworn officer. With this program, we are cultivating the next generation of Wauwatosa Police Officers.

We strive to hire the best and brightest police officers to serve our community and in 2022, thirteen police officers were hired. Our team approach has been effective with our first-line employees being the face of the agency. A standalone City Recruiting website was also created: <u>www.ServeTosa.com</u>.

# 2023 Strategic Initiatives

As we look forward into 2023, we are excited to make strides to ensure that we provide exceptional police service for all. The police department is focused on equipment needs, emotional support needs, and leveraging technology to be more efficient. Each focus has resulted in a specific initiative:

- Fixed Automated License Plate Recognition
- Police Rescue Vehicle
- Staff Mental Health Wellness

Automated license plate readers will allow us to leverage technology to more quickly detect, deter and enforce stolen vehicles, reckless driving and crime trends. Our police rescue vehicle, purchased through strategic capital expenditure, will enable us to keep the community safe from a variety of threats. Most importantly, we will ensure the resiliency of our staff through mandatory mental health wellness visits. All staff, sworn and non-sworn, will have an opportunity to meet with a professional mental health counselor.

Thank you for taking the time to review the Wauwatosa Police Department's annual report. It is a pleasure to be part of the Wauwatosa community. The Wauwatosa Police Department is committed to dedicated service and protection for all.











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