

Accreditation & Quality Improvement Planning

- ◆ Compiled 400+ pieces of evidence for national health department accreditation, updated policies, procedures, and plans to standardize against national benchmarks and improve customer service. A site visit is planned for fall of 2015
- ◆ Planned a forum for community partners to discuss progress on the City of Wauwatosa Community Health Improvement Plan. To be hosted by the Mayor and Health Officer in February 2015
- ◆ Participated in the City's Strategic Planning efforts and provided a format for moving forward. Provided leadership and participated on 2 strategic goals
- ◆ Continued to mentor public health workers and students for the future public health workforce
- ◆ Achieved a certificate for the completion of the LEAN/Six Sigma Green Belt course to improve the quality and efficiency of City operations

Contact Us

City of Wauwatosa Health Department
7725 W. North Avenue
Wauwatosa, WI 53213
Weekdays, 8:00 am — 4:30 pm

- ◆ For more information, log on to our website: www.wauwatosa.net/health
- ◆ For our annual report and other data and reports, log on to: www.wauwatosa.net/healthdata



Healthy Community
Value to You
Wauwatosa Health Department

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June 17, 2015



City of Wauwatosa
Health Department

What Have We Done For You Lately?



Healthy Community
Value to You

2014 Highlights

Immunizations and Disease

Environmental Health

Growth & Development

Local health departments investigate, follow up, contain, and report on all diseases in the community.

- ◆ Investigated 343 disease reports, of which 102 (30%) were sexually-transmitted diseases
- ◆ Investigated and contained 160 disease outbreaks and 15 unusual events
- ◆ Administered 1,127 vaccines through immunization clinics
- ◆ Administered 931 flu vaccines through multiple clinics to residents, businesses, and City employees
- ◆ Administered 99 TB skin tests and monitored 4 people for suspect TB
- ◆ Investigated 11 food-borne illness restaurant complaints
- ◆ Conducted over 600 food inspections including restaurants, grocery store delis, vending, Farmer's Markets/temporary events, and school kitchens to prevent disease
- ◆ Monitored travelers from Ebola-affected countries. Planned with Froedtert & Children's Hospital, the designated Ebola treatment centers
- ◆ Responded to 698 disease-related calls through the Information & Referral Line
- ◆ Monitored student immunization records



- ◆ Documented 99 nuisance complaints resulting in 72 inspections, 22 phone calls, 11 warning letters and 9 abatement orders
- ◆ Conducted 20 human health hazard inspections with 34 follow up inspections; collaborated with other City departments
- ◆ Promoted radon awareness through kit sales
- ◆ Identified and followed 37 lead-poisoned children who had elevated blood lead levels
- ◆ Implemented a HUD weatherization grant with the Planning Department to prevent homes from developing into a potential child lead hazard
- ◆ Investigated 43 potential rabies exposures related to animal bites resulting in animal quarantine and specimen testing through the state laboratory
- ◆ Provided consultation to health care providers and victims regarding their options after a potential rabies exposure or bite
- ◆ Issued 2 dangerous dog declarations and 2 vicious dog declarations to prevent injury
- ◆ Assisted with planning and participated in the City's emergency exercises
- ◆ Attended the Tosa Area Preparedness Partnership (TAPP) presentations, local, regional, and state trainings for public health preparedness planning and response



- ◆ Provided services for 162 nutritionally at-risk residents in the Women, Infants, and Children program
- ◆ Participated in committees and events related to bike to school, railroad & pedestrian safety
- ◆ Conducted retail tobacco and alcohol compliance checks in partnership with Police Department and Tosa United to prevent illegal sales to minors. 4 retailers sold tobacco to youth after checking identification. No retailers sold alcohol to minors.
- ◆ Provided public testimony on the health effects of electronic devices and nicotine for the City ordinance
- ◆ Processed 55 referrals for injury/violence nursing case management
- ◆ Assessed 627 birth records for high-risk maternal & newborn health issues & follow up
- ◆ Processed 1,460 inquiry calls from residents
- ◆ Assessed and evaluated 1,074 referrals for nursing case management services
- ◆ Collaborated with the Wauwatosa School District on the 2014 Youth Risk Behavior Survey in high schools; analyzed the data and prepared a summary report
- ◆ Member of the City of Wauwatosa Senior Commission
- ◆ Liaison to the Hart Park Senior Center and Interfaith related to program outcomes

