



GARBAGE COLLECTION CHANGES

WHY IS GARBAGE COLLECTION CHANGING?

The costs associated with collecting garbage using the current semi-automated method are steadily increasing. The landfill fees are continuing to rise. The new method of automated collection will help keep costs contained, which will keep property taxes from spiking.

HOW WILL GARBAGE BE COLLECTED?

The City has acquired new, side arm, automated machines that can be run by one employee. The arm extends to pick up garbage and sets the cart back into place. This means that less time will be spent collecting the materials, allowing crews to focus on more infrastructure issues within the City.

WILL CITY CREW MEMBERS STILL COLLECT MY GARBAGE?

Yes. The operations of collections will remain an in-house function. Our employees provide a cost efficient alternative to outsourcing the collection process.

WHEN SHOULD I EXPECT THIS CHANGE?

The change to the curbside collection program will begin in early July.

HOW WILL I BE AFFECTED?

Essentially, the only change will be the type of container in which you throw your garbage .

IS THERE A COST TO ME?

No, the cost of transitioning garbage collection will not affect your property taxes. Also, you will receive a new collection cart, free of charge.

WILL MY PICKUP DATES CHANGE?

Perhaps. The new method of collection is likely to reduce the amount of time it takes to collect garbage. Residents whose routes will be changed will be notified by mail.

CAN I STILL LEAVE MY EXTRA BAGS OUTSIDE THE CART, OR JUST LEAVE A BAG AT THE CURB?

No. All material must fit in the cart. The truck will not be able to collect any bags left outside the cart.

WHAT TIME SHOULD I LEAVE MY CART AT THE CURB?

It is more important than ever to have your garbage out by 7am on your collection day. Our new trucks will likely move through the routes faster than before, and we will not be able to return if your garbage is not at the curb on time.





FREQUENTLY ASKED QUESTIONS

WILL OTHER COLLECTIONS CHANGE?

Not for most residents. The City will begin collecting curbside recycling in early July. This should not affect most resident's bi-weekly collection schedule. If your recycling week is changing, we will notify you by mail. Veolia will continue to collect yard waste in the same manner that they do now. For more information regarding yard waste and collection schedules, visit <http://wauwatosa.net/refuseguide>

I'VE BEEN PUTTING ALL MY RECYCLABLES IN ONE CONTAINER, WILL THIS CHANGE?

No. Recycling will remain single stream. This means you can put all your recyclables in the one cart designated for recycling. For more information about what is acceptable for recycling, please visit <http://wauwatosa.net/recycling>

WHAT TYPE OF CARTS WILL I BE RECEIVING?

Every home in the City (that does not already have an upright cart) will receive one green garbage cart.

WHEN WILL I RECEIVE MY CART?

Carts will be delivered to homes beginning May 21st.

WHAT WILL HAPPEN TO MY OLD CART?

If you already have a newer upright cart, you will keep it. If you have a short, green cart, it will be picked up at the curb beginning June 4. If you would like your cart picked up to be recycled, leave it at the curb on June 4. If you would like to keep your cart for yard waste, label it with at least 3 inch letters reading "yard waste," and do not take it to the curb on June 4.

CAN I OBTAIN MORE THAN ONE CART FOR GARBAGE OR RECYCLING?

Yes. If you would like an additional cart for garbage or recycling, you can purchase it from DPW. All additional carts will be \$50.00 each.



IS THERE A PROPER COLLECTION POINT?

Yes. Carts placed at the bottom of the driveway should be placed with the lid opening facing toward the roadway.

HOW DO I ALIGN MY CART?

If you have two or more carts, you should keep them at least three (3) feet away from one another so they may all be collected by the truck.