



CITY OF WAUWATOSA
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BUDGET & FINANCE COMMITTEE MEETING

Tuesday, January 26, 2010
Committee Room #2

PRESENT: Alds. Ewerdt, Walsh, Wilke, Berdan, Krol, Jay, Donegan – 7

EXCUSED: Ald. Organ

ALSO PRESENT: A. Kesner, City Attorney; R. Braier, Finance Dir.; J. Bembenek, Purchasing Dir.;
R. Luedtke, Information Technology Asst. Mgr.; J. Wojcehowicz, Water Supt.

Ald. Ewerdt as Chair called the meeting to order at 8:03 p.m.

Multi-year parking citation services contract with Complus Data

The committee reviewed the memo from the Purchasing Director regarding a multi-year parking citation services contract with Complus Data.

Mr. Bembenek reported that proposals were solicited with three responses. Mr. Bembenek felt that the proposal from Complus Data would be the most cost effective. They will charge a flat fee of 12.5% of the citation amount. This includes all of the necessary hardware, training and file conversion necessary. This vendor will save the City a minimum of \$15,000 annually based on the processing of parking citations totaling \$400,000.

Upon being questioned, Cpt. Weiss reported that the implementation would take 60 – 80 days.

Moved by Ald. Donegan, seconded by Ald. Walsh
to recommend approval to enter into a three-year
contract with Complus Data with the option to renew
annually upon mutual consent with a fee of 12.5% of
the citation amount collected for the life of the contract – Ayes: 7

Payment Services Agreement with Metavante Corporation for its Link2Gov payment processing services

The committee reviewed the memo from the web management team regarding payment processing services. The City Attorney reported that in conjunction with the City's new website are electronic payments. Mr. Kesner noted that the management team and other involved employees looked at various models to facilitate this.

Kurt Sutheimer, 7826 W. Clark St. said he used to work for Metavante Corporation and didn't think a five year contract would be in the city's best interest. He questioned if the committee understood "Link2Gov".

The City Attorney said it was determined that "Link2Gov" payment processing service provided by Metavante Corporation would be in the best interest of the City. The service would be provided at no cost to the City, although users of the system would pay a convenience fee to the vendor. The amount varies based upon the transaction type and the amount of money involved. The convenience fees charged by Metavante are not percentage-based specifically, but for credit card transactions an approximate amount of 2.6% of the transaction value is charged. The use of ACH or debit cards would usually result in a much lower flat fee, the amount of which depends upon the nature of the specific transaction.

The City Attorney reported that the web management team and other involved employees evaluated numerous options regarding vendors who can provide the service allowing the City to accept payments online. It was felt that this system was the most implementable.

Ald. Walsh commented that this is another way for constituents to pay their water bills but thought they would balk at having a convenience charge added. He felt there is no benefit for them to do this. Attorney Kesner said it will be made very clear that this is not processing through the City of Wauwatosa. It is being made available for the people that will want to utilize it.

Ald. Berdan asked Mr. Kesner what their breaking point is with the five-year contract. Mr. Kesner said that part of their cost is the application development but probably not five years' worth. He will investigate this more. He noted that there are approximately 15,000 water bills and that Metavante won't be receiving a huge amount of money and that needs taken into consideration.

The City Attorney explained that initially water utility payments would be accepted online. He noted that there are other payment types that can be added at a later time if this is successful.

Ald. Krol asked what criteria put Metavante ahead of the other vendors. The City Attorney responded that there were no upfront city development costs. He said that they looked at expertise in the field and the data match and how it would be transmitted. Mr. Kesner reported that they have the experience and the ability to make it fairly seamless for the city and they will be able to dump the data into our system for us. He noted that Metavante's link will be consistent with the look and feel of our website.

Moved by Ald. Krol, seconded by Ald. Walsh to recommend approval to enter into a contract with Metavante Corporation for a term not to exceed three years – Ayes: 7

Vouchers

Name	Dept.	Reason and location	Date	Amount
Chief Weber	Police	WI Police Executive Group Meeting - Stevens Point	01/14 - 01/15/10	87.25
Paula Roberson	Police	Digital Photography for Law Enforcement - Franklin	01/19 -01/20/10	318.00

Moved by Ald. Krol, seconded by Ald. Jay that the vouchers be allowed and paid – Ayes: 7

The meeting adjourned at 8:28 p.m.

Carla A. Ledesma, City Clerk
City of Wauwatosa

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